

BOOKING CONDITIONS. Please read these conditions carefully and retain for future reference as they form part of the contract between you (the lead name) and Endless Ride (us). A contract will exist when we have received from you a completed booking form, your deposit and proof of appropriate insurance and we have sent to you confirmation of your booking.

Your holiday price and what it includes. Accommodation is provided in twin, double or single rooms, some of which are en-suite. Prices are per person and are based on two people sharing one room. If you are travelling alone a supplement may be payable (see below). A catered holiday with Endless Ride in chalet Berger or Sapin includes: 7 nights accommodation, 7 breakfasts and 6 3 course evening meals with wine. A catered holiday with Endless Ride in chalet George includes: 7 nights accommodation, 7 breakfasts and 6, 2 course evening meals with wine. Chalet George B&B holidays include accommodation and breakfast only. Our holiday prices do not include flights or ferry crossings, lift passes, lunches and insurance. Saturday transfers between Geneva airport and the resort (subject to certain limitations, see below) are included in all week long holidays.

Booking and paying for a holiday. Please make your booking by fully answering all booking questions and paying a deposit of 25% of the total holiday cost. Please note that the full balance, as indicated on your confirmation of booking, is due 8 weeks before your departure date. If you are booking within 8 weeks of your departure date the full amount is due when booking. Failure to pay by the due date could be considered as a cancellation on your part and we reserve the right to impose cancellation charges as detailed below.

Changes to your booking. If you wish to change your booking in any way you should contact us in writing at the earliest opportunity. Wherever possible we will accept changes in booking and issue a new confirmation. If changes are not possible and you cancel your booking then cancellation charges will apply.

Cancellation charges. Notice of cancellation of your holiday must be made in writing to us by the person identified as the lead name on the booking. Charges for cancellation of your holiday may be made as detailed below. If we cancel your holiday (for reasons other than default on your part) you will receive a full refund of all monies paid to us.

Over 8 weeks to departure	loss of deposit
6–8 weeks	40% of holiday cost
4-6 weeks	60% of holiday cost
2-4 weeks	80% of holiday cost
Less than 2 weeks	100% of holiday cost

Airport transfers. Our inclusive transfer service is based around a limited number of flights arriving and departing from Geneva airport on Saturdays. If you arrive on an incompatible flight or on a different day you may incur a wait at the airport or a transfer charge

Insurance. Participation in mountain biking carries an element of danger and all clients must be covered by an appropriate insurance policy. We will not confirm your booking until we have proof of your insurance. Details of suitable insurance schemes are available on request.

Age restrictions and discounts. Bookings can only be accepted from persons less than 16 years of age when accompanied by an adult who will be responsible for them. Bookings in respect of persons 16-18 years of age must be countersigned by the parent or legal guardian. Children aged 5-15 receive a 25% discount on the adult holiday cost, children under 5 sharing a room with their parents pay 100€ (other wise 75%). Group discounts are available for parties of 10 or more adults. Returning guests receive a 10% discount. Only one discount (group/returning guest) is available per booking.

Single person supplements. If you are travelling alone and wish to have a room to yourself a supplement of 160 € per week is payable. If you are willing to share a room (with someone of the same sex) no supplement is payable.

Property. You will be liable for any damage or loss caused by you to any property belonging to us or a third party (including theft or damage to hired mountain bikes). We cannot be held responsible for any loss, damage or theft of your personal belongings.

Weather. Your enjoyment of mountain biking and your holiday can be affected by the prevailing weather conditions. We cannot give refunds if weather conditions are unfavourable.

Endless Ride guiding staff and vehicles. The guiding qualifications held by Endless Ride staff are not recognised in France and **guiding services may be suspended at any time if we are prevented from working by the French Authorities.** Guiding is included free of charge in all week long holidays and no refunds will be given. Short stay guests who have paid for guiding will have their charges refunded. We can only give advice on suggested routes and their difficulties, clients must make their own judgments as to their individual abilities. Clients ride entirely at their own risk. Clients travel in Endless Ride vehicles at their own risk.